



SHOWER SET/HEAD - ONE YEAR WARRANTY

This is the exclusive warranty by Castle Bay, which does not make any other warranty of any kind, including the implied warranty of merchantability. This warranty excludes all industrial, commercial, and business usage purchasers.

Residential Products: Castle Bay provides the following warranties on its products to the original purchaser, installed in a residential application.

Mechanical Warranty: A 1-Year Warranty is provided on all mechanical parts to be free from manufacturing defects in materials and workmanship under normal use for as long as the original purchaser owns their home.

Finish Warranty: A 1-Year Warranty is provided on all Castle Bay product finishes to the original purchaser against manufacturing defects in materials and workmanship.

This warranty is limited to replacement parts or products only and does not covered labor costs or damage incurred in installation, repair or replacement.

CASTLE BAY SINKS INC. WILL NOT BE LIABLE FOR ANY LOSS, DAMAGE, EXPENSE OR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, NOR DOES IT COVER OR INCLUDE DAMAGES FOR PERSONAL INJURY, PROPERTY DAMAGE OR ECONOMIC LOSS, WHETHER BASED ON WARRANTY, CONTRACT OR NEGLIGENCE AND ARISING IN CONNECTION WITH THE SALE, USE OR REPAIR OF THE PRODUCT.

CASTLE BAY'S LIABILITY WILL NOT EXCEED THE CONTRACT PRICE FOR THE PRODUCT CLAIMED TO BE DEFECTIVE OR UNSUITABLE.

To obtain warranty repair or replacement the faulty part or product is to be sent along with proof-of-purchase (original sales receipt) from the original consumer purchaser by emailing to warranty@castlebaysinks.com.

This warranty is extended to the original consumer owner, but does not cover installation or any other labor charges.

Warranty Conditions

This warranty will apply only under all of the following conditions:

- The item has been installed by a licensed plumber
- The item has been installed for and subjected to domestic residential use only
- Failure is due to a fault in the manufacture of the product
- Proof of purchase (including the date of purchase) is provided
- The installation of the product is in accordance with the instructions provided

This warranty does not include faults caused by:

- Unsuitable or improper use
 - Incorrect installation or installation not in accordance with the instructions provided.
 - Installation or part installation by the purchaser or any person other than a LICENSED PLUMBER.
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- Normal wear and tear
 - Inadequate or complete lack of maintenance
 - Chemical, electrochemical or electrical influences
 - Harsh detergents or abrasive cleaners used on product finishes